



TELANGANA STATE ELECTRICITY REGULATORY COMMISSION

#11-4-660, 5th Floor, Singareni Bhavan, Red Hills, Hyderabad 500 004
Phone Nos.(040) 23311125/126/127/128 Fax No.(040)23397489 website www.tserc.gov.in

ABSTRACT

TSERC–Revised entitlements of 4th Member of CGRFs of Discoms–Orders– Issued.
Proceedings No:TSERC/Secy/DD(IT)/F: IT-30018 /02/05 Dated 27.05.2015

Read the following:

- 1) TSERC (Establishment of Forum and Vidyut Ombudsman for redressal of grievances of the consumers) Regulation, 2004 (Regulation No.1 of 2004)
- 2) TSERC (Establishment of Forum and Vidyut Ombudsman for redressal of grievances of consumers) (First Amendment) Regulation, 2007
- 3) Proceedings No.APERC/Secy/DD(EAS)/F:S-337/06/2013 dated 01.08.2013
- 4) Proceedings No.TSERC/Secy/DD(IT)/01-05 dated 07.05.2015

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ORDER:

In accordance with the Regulation, Amendment to Regulation and Proceedings cited at reference above the Commission nominated the persons who are working for the protection of Consumer Rights as 4th Member of Consumer Grievance Redressal Forum (CGRF) one each of Discom and their tenure has been extended till July , 2015.

2) Clause 5(14) and 5(15) of the Regulation No.1 of 2004 (read with First Amendment) stipulates the entitlements of the 4th Member nominated by the Commission.

3) After careful examination, the Commission hereby accords approval to the entitlements given below:

per diem fee	Enhanced from Rs.1500/- to Rs.2000/- for each day of participation in the Forum's proceedings
Travelling Allowance	Rs.2500 per month
Cell Phone Allowance	Rs.750/- per month

4) The Chairman & managing Directors of Discoms are directed to take further necessary action accordingly.

(By Order of the Commission)

Sd/-
COMMISSION SECRETARY

To

1. The Chairman & Managing Director, TSSPDCL, 6-1-50, 5th floor, Corporate Office, Mint Compound, Hyderabad 500 004.
2. The Chairman & Managing Director, TSNPDCL, 'Vidyut Bhavan', Nakkalagutta, Hanamkonda, Warangal 506 001.
3. The Chairperson, CGRF-1 (Rural), TSSPDCL, H.No.8-03-970, Plot No.132, 4th Floor, Sri Sai Complex, Srinagar Colony Main Road, Hyderabad 500 073.
4. The Chairman, CGRF-2 (Greater Hyderabad Area), TSSPDCL, H.No.8-3-167/E/1,CPTI, GTS Colony, Vengalaraonagar Colony, Erragadda, Hyderabad 500 045.
5. The Chairman, CGRF, TSNPDCL, 'Vidyut Bhavan', Nakkalagutta, Hanamkonda,Warangal 506 001.
6. Sri J.Sri Ranga Rao, H.No.2-2-18/18/7, C-29, Flat No.503, Sri Lakshmi Solitude, Near Ahobil Mutt Temple, DD Colony, Hyderabad 500 013. Mobile No.9246533243
7. Dr. P.V.Subba Reddy, AGM (Retd.), Corporation Bank, #302, 2-2-24, Surya Residency, SBH Colony, Bagh Amberpet, Hyderabad 500 013. Mobile No.9949912610
8. Sri K.Sai Reddy, H.No.11-1-1815, Maruthi Nagar, Nizamabad 503 002. Mobile No.9494428698

Copy to:

The Vidyut Ombudsman, 1st Floor, 33/11 kV Substation,Hyderabad Boat Club Lane,Lumbini Park Hyderabad 500 063.

PS to Chairman/TSERC

PS to Member (Finance)/TSERC

PS to Member (Technical)/TSERC